Outside School Hours Care (OSHC)

Cana Catholic | Hillside

Introducing MACSEYE:
A new high-quality OSHC Service connected to your school

MACSEYE offers a safe, inclusive and engaging environment where children can relax, explore their interests and connect with friends.

We provide a variety of fun activities, cosy quiet spaces and healthy food options. Our supportive educators are dedicated to nurturing each child's wellbeing.

Available for children aged 5-12 years, Monday through Friday during school terms.

Before School
7am-8.45am
Recurring: $27.00   Flexible: $30.00

After School
3.15pm-6pm
Recurring: $34.50   Flexible: $37.50

Enrol now

Complete the online enrolment form:

CLICK HERE TO ENROL NOW

(!) Make sure you have key information and documents ready before you complete the enrolment form.

MACSeye

macseye.vic.edu.au

OSHC Program

Warm welcomes:
Educators take time to get to know your child, their interests, likes and dislikes.

Playful learning:
Activities are designed to be fun and creative while gently introducing routines.

Inclusive experiences:
Children help shape the program giving them a sense of ownership and belonging.

Friendship and connection:
We encourage group games, collaborative activities and social opportunities to help children build relationships.

Before you enrol

You will need some key information and documents:

Centrelink Customer Reference Number

If you wish to claim Child Care Subsidy (CCS), you will need to provide the individual Centrelink Customer Reference Numbers (CRNs) for both the Primary Carer and each child.

Please note, the Primary Carer listed on the enrolment form must be the primary carer linked to Centrelink.

Bank account, debit or credit card details

You will need to provide your bank account or card details for direct debit. You are only charged for sessions already attended.

Emergency contact information

At least one additional emergency contact in addition to a child's guardian(s), over 18 years of age. The emergency contacts will also have permission to collect your child from OSHC.

Medical and other support documentation*:

If your child has medical or other support needs, please provide the relevant documents such as:

- Medical Management Plan (MMP): must be signed by a medical practitioner and dated within the last 12 months.

- Action Plan: for health conditions such as Anaphylaxis, Asthma, Epilepsy, or Diabetes.

- Details of any parenting or court orders in place.

- A photo of your child to accompany any of the documents above.

* These documents are mandatory to ensure we can support your child safely.

Bookings and communication – Xplor Home App

Once our team confirms your enrolment, you will receive a unique link to download the Xplor Home App.

Please only use this unique link to download the app as it will be automatically linked to your account.

You can use the Xplor Home app to:

- Manage flexible bookings
- Cancelling bookings
- Update your personal information
- Check your account statements
- Read important announcements

Contact our Customer Service Team for:

- Recurring bookings
- Urgent bookings or cancellations within 24 hours of your session.

Enrolling more than one child?

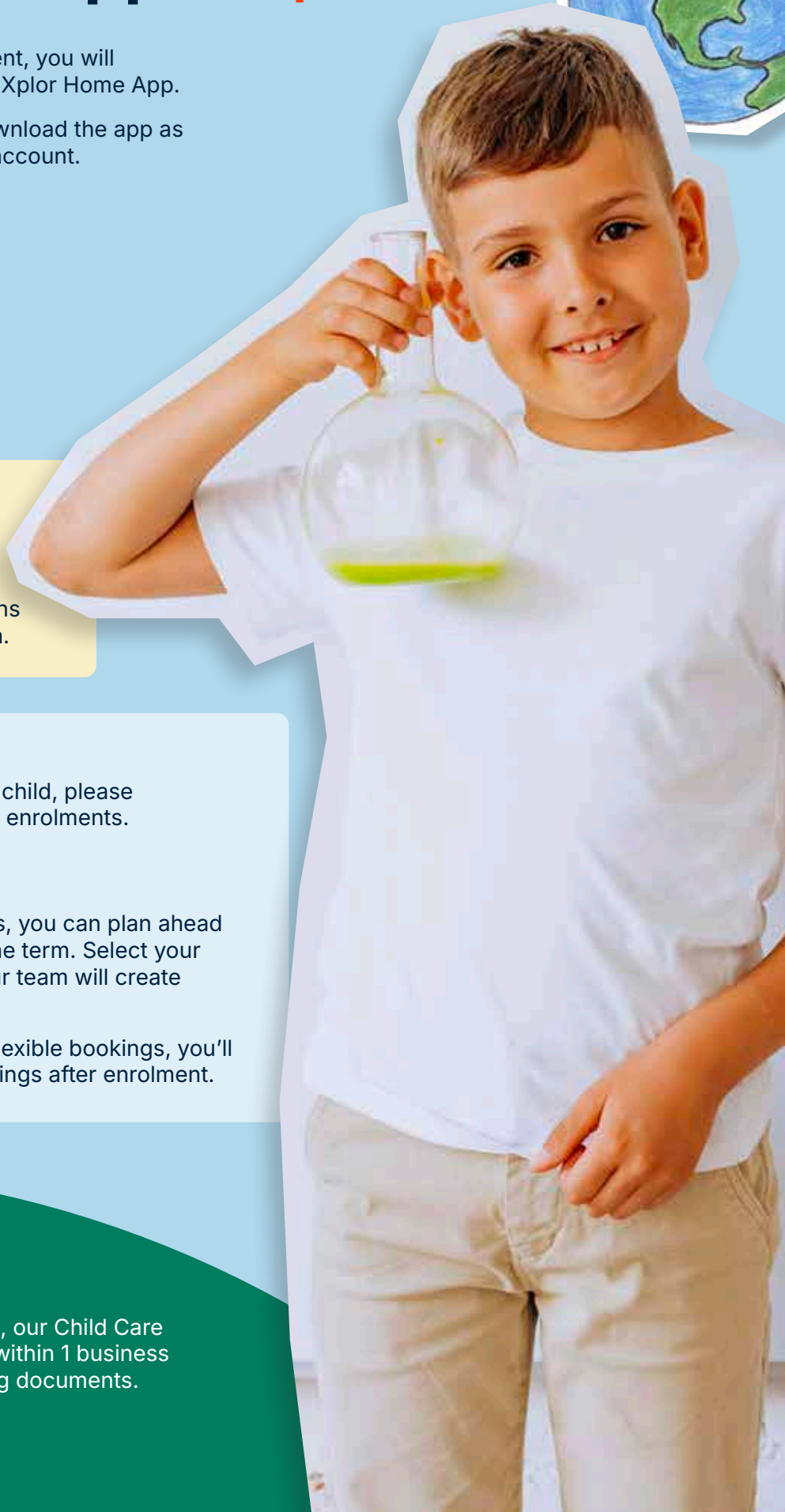If you are enrolling more than one child, please use the same email address for all enrolments.

Recurring and Flexible Bookings

If you need care on a regular basis, you can plan ahead and book recurring sessions for the term. Select your days in the enrolment form and our team will create these bookings for you.

If your needs vary and you need flexible bookings, you'll be able to manage your own bookings after enrolment.

Next Steps

Once we receive your enrolment form, our Child Care Admin Team will finalise the process within 1 business day, provided there are no outstanding documents.

Child Care Subsidy (CCS) and payments

As a new provider, we have applied to the government for Child Care Subsidy for this service.

As soon as CCS approval is received, we will let you know and apply the subsidy to your account, backdated up to 28 days. At this time, we will also turn on direct debits to make payments easier.

In the meantime, full fees apply and you can make ad-hoc payments towards your account.

To find out how much you could get, visit the <u>Services Australia website</u>.

Contact Us

Our Customer Service Team is available to assist, Monday to Friday between 9am – 5pm (AEST):

📞 **1300 501 029**

✉ **enrolments@macseye.vic.edu.au**

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